

SAFETY & COMPLIANCE COMMUNICATION

Date: 05/22/2025

Subject: Unauthorized Third-Party Recertification Shops and Certificates for Coiled Tubing and Wireline Pressure Control Equipment

1. PURPOSE

This communication is issued to create awareness and provide clear guidance regarding unauthorized third-party shops making **misleading statements** about the recertification of **coiled tubing and wireline pressure control equipment within their certificates**. These claims pose potential safety risks and misrepresent our company's standards.

2. ISSUE SUMMARY

It has come to our attention that various third-party service providers—**not affiliated with or authorized by FET (VAN/AMT)**—are issuing **statements within their reports and certificates** indicating that their:

- 5-year recertification services meet **all manufacturer specifications**, and
- Equipment is within **acceptable tolerances** as per our standards.

These statements are **false and misleading**. These shops are **not part of our Global Recertification Program** and have **no commercial relationship** with **FET (VAN/AMT)**.

3. ROOT CAUSE

The root cause of this issue is the **unauthorized use of manufacturer references** by third-party shops attempting to validate their services by **falsely claiming compliance** with OEM (Original Equipment Manufacturer) standards.

Key contributing factors include:

- Lack of awareness by customers and field operators regarding authorized vs. unauthorized providers
- Misuse of language that implies approval or certification from **FET (VAN/AMT)**
- The absence of legal or technical scrutiny on issued reports in the field

4. OUR POSITION

FET (VAN/AMT) is the sole entity authorized to perform and issue valid recertification certificates for our coiled tubing and wireline pressure control equipment.

Any recertification certificate not issued directly by FET (VAN/AMT) or one of our authorized service centers is invalid.

These unauthorized certificates:

- Do not meet our quality, safety, or engineering requirements
- May lead to equipment malfunction or safety failure
- **FET (VAN/AMT)** does not recognize any work performed by non-authorized service providers, and such work is not eligible for compliance support

5. IMPORTANT INFORMATION FOR OUR VALUATED CUSTOMERS

- **Do not accept recertification documentation** from non-authorized third-party shops.
- **Verify any certification or service reports** by contacting **FET (VAN/AMT)** directly.
- Partner with **FET (VAN/AMT)** to ensure your Procurement and HSE teams have the resources and guidance needed to identify valid documentation from authorized providers.
- Report any suspicious or misleading documentation to: pce@f-e-t.com
- Refer only to the **official list of authorized recertification centers**:
 - LATIN AMERICA - <https://staroilfieldservices.com/>
 - MIDDLE EAST - <https://aswan.com/>
 - USA we provide the services at our plant in Broussard, LA
 - CANADA we provide the services at our facility in Reed Deer, AB

If you have any questions, please contact our Regional Locations:

USA

1023 Forum Drive
Broussard, LA 70518 USA
tel: +1 337-373-1800

CANADA

8064 Edgar Industrial Crescent Unit A
Red Deer, AB T4P-3S2
tel: +1 403-347-8220

FORUM ENERGY TECHNOLOGIES, INC.
10344 Sam Houston Park Drive, Suite 300, Houston, TX 77064
Phone: +1 713-351-7900
Email: jose.ortiz@f-e-t.com | f-e-t.com